



# SERVICE BULLETIN

## Glass Washer Installation - Customer Responsibilities

- Clearing area of installation for new equipment
- Unloading of equipment
- Rough positioning of equipment
- Supply energy sources to equipment (power, water & drains)
- Supply shim for leveling all equipment. Customer is strongly encouraged to measure levelness of floor to determine maximum deviation from level. This will assist in determining more accurately the quantity of shim necessary. Billco can provide recommendations based upon this information for quantity and dimensions.
- Supply anchor bolts
- Anchor all equipment to floor
- Fork trucks and operators (when needed)
- Surveying transit
- Operators and glass for testing at Billco requested times.
- Operators and Maintenance staff for training at Billco requested times.

Billco is committed to quality and efficient installation of your equipment. Our team will work diligently to complete the work in a timely manner. Your assistance and cooperation is imperative to make this happen. Any onsite installation delays not caused by Billco, including but not limited to the incomplete execution of the above listed items by the customer will result in additional charges.

*Please contact the Billco Service Department at 724.453.2310 with any additional questions or concerns regarding your upcoming Service visit. Billco's new website includes a vast resource center for Equipment Operators. Visit [www.billco-mfg.com/glassistance](http://www.billco-mfg.com/glassistance) for Maintenance and Troubleshooting tips.*

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